

Complaint Data for the month ending – September 2025

Sr. No.	Received from	Pending at the end of last month	Received	Resolved*	Total Pending#	Pending complaints >3months	Average Resolution time^ (In days)
1	Directly from Investors	0	0	0	0	0	0
2	SEBI (SCORES)	0	0	0	0	0	0
3	Other Sources (if any)	1	0	0	1	0	0
	Grand Total	1	0	0	1	0	0

*Inclusive of complaints of previous months resolved in the current month.

^ Average Resolution time is the sum total of time taken to resolve each complaint in days, in the current month divided by total number of complaints resolved in the current month.

** The complaint was reassigned to us in April and resolved in May, with client confirmation notified.

Trend of monthly disposal of complaints

Sr. No.	Month	Carried forward from previous month	Received	Resolved*	Pending#
1	April 2025	0	2	0	2
2	May 2025	2	0	2	0
3	June 2025	0	1	0	1
4	July 2025	1	1	1	1
5	August 2025	1	0	0	1
6	September 2025	1	0	0	1
	Grand Total	4	4	3	5

* the grand total is unaffected as the complaint that was carried fwd to August is carried forward in september

*Inclusive of complaints of previous months resolved in the current month #Inclusive of complaints pending as on the last day of the month.

Trend of annual disposal of complaints

Sr. No.	Year	Carried forward from previous Year	Received	Resolved**	Pending##
1	2022-23	0	3	3	0
2	2023-24	0	2	2	0
3	2024-25	16	19	19	0
	Grand Total	16	24	24	0

** Inclusive of complaints of previous years resolved in the current year.

Inclusive of complaints pending as on the last day of the year.